
November 28, 2019

Dear Practimax Users,

TELUS Health recently announced that, as of December 31st, 2020, the Practimax EMR platform will no longer be supported. To assist providers with this transition, the Department of Health and Wellness (DHW) will support and provide funding to those who will be required to migrate to a new EMR.

If you are affected by this change, it is now time to start planning your EMR migration.

EMR Migration Options

You have a choice between TELUS Health's Med Access and QHR Technologies' Accuro. Both are undergoing EMR Certification with DHW to ensure their EMR product meets provincial standards for delivery of patient care and to support the strategic and operational objectives of Nova Scotia and end users. Both are integrated with the provincial information systems, receive eResults, and will provide monthly updates of immunizations to the Public Health information system.

Migration Funding

Physicians who migrate may qualify for the following:

- ***One-time migration incentive payment for changing EMR products.*** A migration incentive of \$2,300 will be paid to each physician in recognition for time spent by them and their staff to ensure migration of patient records is completed in accordance with provincial migration project standards, including testing and validating migrated data.
- ***Reimbursement of data extract and transfer fees (if applicable).*** If you choose QHR's Accuro, TELUS Health will charge a data extract and transfer fee (\$1600 total) per provider. DHW will reimburse this fee upon presentation of a paid invoice to TELUS for the service.

To be eligible for funding, physicians are required to:

- Be using Practimax as a clinical system (use for billing/scheduling only are not eligible).
- Have signed a "Consent to Grant Access" (CGA) form with your vendor of choice. The completed form triggers your vendor to start the planning process and is required to schedule your migration. The sooner this step is completed the more options you will have. All CGA forms must be received by June 30th, 2020.
- Complete your migration by December 15, 2020, and comply with the migration standards and processes to protect data quality and patient safety including the following:
 - a) Participate in the validation of your migrated data to confirm the accuracy and completeness of your patients' medical records
 - b) Report issues with the migration of your patients' medical charts to your EMR vendor prior to sign-off
 - c) Validate the effective resolution of all issues to your satisfaction prior to completion
 - d) Sign off on the accuracy of the migration of your data with your EMR vendor
 - e) Communicate feedback on your experience by completing the DHW-issued post-migration survey

If you have any questions, feel free to call me directly at the number below, or email them to EMRMigrationPMO@novascotia.ca. For funding questions, email dhwincents@novascotia.ca.

Regards,

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