Non-insured Services

Non-insured services are those not covered by Medical Services Insurance (MSI). You may have to pay your doctor directly for some of these services. Examples include:

Completion of forms

- Medical examinations required for licenses or the completion of documents
- Medical advice or prescriptions over the telephone
- **Medical supplies**
- **Missed appointments** (at least 24 hours notice is required for all cancellations)

Transfer of medical records

- **Photocopies**
- Long distance telephone and fax charges
- Removal of most non-cancerous skin lesions and warts
- Removal of wax from ear
- **Eye examinations and refractions** (for persons 10-64 years of age)

Before you receive a service that is non-insured, your doctor or the office staff will always discuss the cost of this service with you. You will never be denied care

because you are unable to pay, so please let your doctor know if you have a concern.





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